

# Agency Resource Guide



North Tonawanda School District  
176 Walck Road  
North Tonawanda, New York

**North Tonawanda High School**

405 Meadow Dr.  
North Tonawanda, NY 14120  
(716) 807-3600

**North Tonawanda Middle School**

1500 Vanderbilt Ave.  
North Tonawanda, NY 14120  
(716) 807-3700

**Meadow Elementary School**

455 Meadow Dr.  
North Tonawanda, NY 14120  
(716) 807-3825

**Drake Elementary School**

380 Drake Dr.  
North Tonawanda, NY 14120  
(716) 807-3725

**Ohio Elementary School**

625 Ohio St.  
North Tonawanda, NY 14120  
(716) 807-3800

**Spruce Elementary School**

195 Spruce St.  
North Tonawanda, NY 14120  
(716) 807-3850

# **Crisis Services**

## **24 hour Crisis Services**

Confidential resource available 24/7

Referrals Provided: housing, counseling, substance abuse, food pantries, suicide, mental illness, sexual assault, grief, domestic violence, runaways, elderly concern  
(716) 285-3515

# **Children's Single Point of Access (CSPOA)**

## **Children's Single Point of Access (CSPOA)**

For families seeking help for a child with an emotional disability who is at risk

To refer your child to CSPOA, complete an application at

<http://www.niagaracounty.com/Portals/0/docs/MentalHealth/NiagaraCoCSPOAApplication.pdf>

and send it to:

Children's SPOA Practitioner  
c/o Niagara County Department  
of Mental Health  
5467 Upper Mountain Rd. Suite 200  
Lockport, NY 14094  
Telephone: 716-439-7527  
Fax: 716-439-7418

No cost to families; high demand program- must apply and may be put on a waiting-list

# **Counseling Agencies**

## ***Individual, Children, and Family Counseling***

### **Catholic Charities Amherst Office**

3982 Main St.  
Amherst, NY 14226  
(716) 839-4066

### **Catholic Charities Kenmore Office**

3370 Delaware Ave.  
Kenmore, NY 14217  
(716) 877-8822

### **Catholic Charities Niagara Falls Office**

256 3rd St., Suite 15  
Niagara Falls, NY 14303  
(716) 282-2351

**Catholic Charities North Tonawanda Office**

1465 Payne Ave.  
North Tonawanda, NY 14120  
(716) 694-7749

**Catholic Charities South Buffalo Office**

66 Cazenovia St.  
Buffalo, NY 14220  
(716) 821-1928

***Child and Adolescent Counseling***

**Child & Adolescent Treatment Services: Administration**

Airport Commerce Park  
301 Cayuga Road, Suite 200  
Cheektowaga, New York 14225  
(716) 819-3420  
Monday-Friday: 8AM-4PM.  
Most insurance plans accepted

**Child & Adolescent Treatment Services: Buffalo East location**

1000 Main Street  
Buffalo, NY 14202  
(716) 881-2405  
Tuesday: 8:30AM-11:30AM  
Thursday: 11AM- 2PM  
Most insurance plans accepted

**Child & Adolescent Treatment Services: Child Advocacy Center**

556 Franklin Street  
Buffalo, NY 14202  
(716) 886-5437  
Monday-Friday: 8AM-5PM  
Most insurance plans accepted

**Child & Adolescent Treatment Services: Southtowns location**

140 Pine Street  
Hamburg, NY 14075  
(716) 646-4991  
Monday-Thursday: 8AM-8PM  
Most insurance plans accepted

**Child & Adolescent Treatment Services: University location**

3350 Main Street  
Buffalo, NY 14214  
(716) 835-4011  
Monday-Friday: 8AM-4PM  
Most insurance plans accepted

**Child & Adolescent Treatment Services: Westside location**

430 Niagara Street  
Buffalo, NY 14201  
(716) 853-1335  
Open access hours  
Monday: 8:30AM-11:30AM  
Tuesday: 12:30PM-3:00PM

**Child & Family Services: Buffalo location**

330 Delaware Avenue  
Buffalo NY, 14202  
(716) 842-2750  
Insurance Plans Accepted: Medicaid, Medicare and most private insurances

**Child & Family Services: Cheektowaga location**

3901 Genesee Street  
Cheektowaga NY, 14225  
(716) 842-2750  
Insurance Plans Accepted: Medicaid, Medicare and most private insurances

**Healing Hearts Counseling Center**

2478 George Urban Boulevard  
Depew, NY 14043  
(716) 553-2256  
Insurance Plans Accepted: Varies by provider

**Monsignor Carr Children's Clinic: Niagara Falls Location**

620 Tronolone Place  
Niagara Falls, NY, 14301  
(716) 205-0825  
Central Intake: (716) 895-1033  
Clinic open Monday-Friday, Evening hours available  
Saturdays: by appointment  
Insurance Plans Accepted: Medicaid, Medicare and Children's Health Insurance Program

**Monsignor Carr Children's Clinic: North Tonawanda Location**

1465 Payne Avenue  
North Tonawanda, NY, 14120  
(716) 694-7749  
Central Intake: (716) 895-1033  
Clinic open Monday-Friday, Evening hours available  
Saturdays: by appointment  
Insurance Plans Accepted: Medicaid, Medicare and Children's Health Insurance Program

**Spectrum Human Services: South Buffalo Counseling Center**

2040 Seneca Street  
Buffalo NY, 14210  
(716) 828-0560  
Monday-Wednesday: 9AM-7PM, Thursday: 9AM-5PM, Friday: 10AM-3PM  
Insurance Plans Accepted: Medicaid and Medicare

**Spectrum Northtowns Counseling Center**

Mental Health Clinic for Adults, Children and Adolescents  
Clinical services for individuals who have a mental health or co-occurring disorder  
Includes group therapy, individual therapy and psychiatric services  
2309 Eggert Rd., Suite 9  
Tonawanda, NY 14150  
P: (716) 539-5500  
F: (716) 831-0263  
Monday: 9AM-5PM, Tuesday-Thursday: 9AM-7PM,  
Wednesday: 9AM-8PM, Friday: 9AM-3PM

**The Counselor's Corner:**

Sheridan Meadows Corporate Park South, Suite 122  
6265 Sheridan Drive  
Williamsville, NY 14221  
Hours and insurance vary based on counselor  
Insurance Plans Accepted: Fidelis, Aetna, Cigna, ValueOptions,  
BCBS, Medicare/Medicaid, Univera, and others

## **Outpatient Children's Clinics**

**Catholic Charities Mental Health Clinic: Niagara Falls location**

Outpatient care for children ages 3-21 with emotional disturbances.  
620 Tronolone Place  
Niagara Falls, NY 14301  
P: (716) 205-0825  
Central Intake: 1-877-448-4466  
Monday- Thursday 8:00AM- 8:00PM, Fridays: 8:00AM-4:45PM

**Catholic Charities Mental Health Clinic: North Tonawanda location**

Outpatient care for children ages 3-21 with emotional disturbances

1465 Payne Avenue

North Tonawanda, NY 14120

P: (716) 694-7749

Central Intake: 1-877-448-4466

Monday-Thursday 8:00AM- 8:00PM

**Mid-Erie Child Mental Health Clinics: Buffalo locations**

**Location #1:** 463 William Street

Buffalo, NY 14204

(716) 893-0062

**Location #2:** 1500 Broadway

Buffalo, NY 14212

(716) 249-5166

**Mid-Erie Child Mental Health Clinics: Cheektowaga location**

1526 Walden Avenue, Suite 400

Cheektowaga, NY 14225

(716) 895-6700

## **Substance Misuse**

**Beacon Center: Amherst location**

Adolescent/Young Adult Program includes individual therapy once a week,  
group sessions twice weekly, and a Family Day once a month

3354 Sheridan Drive

Amherst, NY 14226

P: (716) 831-1937

**Beacon Center: Niagara Falls location**

Adolescent/Young Adult Program including individual therapy, group sessions and a Family Day

417 Third Street

Niagara Falls, NY 14301

P: (716) 282-4480

**Brylin Outpatient Substance Abuse Clinic for Adolescents and Adults**

Specialized programming for adolescents, co-occurring disorders

531 Farber Lakes Drive, Suite 201

Williamsville, NY 14221

P: (716) 833-3708

Monday-Thursday: 9:00AM- 8:00PM, Friday 8:00AM-5:00PM

Free weekly family groups every Monday from 6:00-7:00PM

Medicaid, Medicare, and most insurance plans accepted

**Horizons: Boulevard location**

Adolescent Chemical Dependency  
1370 Niagara Falls Blvd.  
Tonawanda, NY 14150  
P: (716) 833-3708  
Evening and Saturday Hours

**Horizons: Tonawanda location**

Adolescent Chemical Dependency  
36 Delaware St.  
Tonawanda, NY 14150  
P: (716) 831-1850  
Evening and Saturday Hours

## **Inpatient: Children & Adolescents**

**Brylin Hospital**

Short-term inpatient psychiatric hospitalization for children and adolescents who are in crisis and suffering from, but not limited to: depression, anxiety, bipolar disorder, schizophrenia, or having thoughts of suicide

1263 Delaware Ave  
Buffalo, NY 14209  
P: (716) 886-8200  
F: (716) 886-1986

Open 24 hours a day, 365 days a year

No physician referral needed, some Medicaid restrictions may apply

**Eastern Niagara Hospital**

Short-term inpatient psychiatric unit for children and adolescents between 5-17 with behavioral health disorders.

521 East Avenue  
Lockport, NY 14094  
P: (716) 514-5700

**ECMC CPEP (Comprehensive Psychiatric Emergency Program)**

Inpatient Adolescent Unit  
462 Grider Street  
Buffalo, NY 14215  
P: (716) 898-3169

# **Transgendered Friendly Community Resources**

## ***Erie County***

### **Laura M. Anderson, Ph.D.**

East Amherst Psychology Group  
9750 Transit Road  
East Amherst, NY 14051  
(716) 636-1375

[Lauraandersonphd@me.com](mailto:Lauraandersonphd@me.com)  
<http://eapg9750.com/providers/>

GLBTQ Youth through Young Adults, Parent Consultation, and Private Psychoeducational  
Assessments

Smart private practice: 1 day weekly (Thursdays and some Saturdays)  
Most health insurances accepted

### **Thomas Fronczak, LCSW-R**

4476 Main Street  
Suite 208  
Amherst, NY 14226  
(716) 405-5552

[TJFronczak@aol.com](mailto:TJFronczak@aol.com)

Health Insurances Accepted: BCBS, IHA, Univera and YourCare

### **Lisa A. Murawski, LMHC, PLLC**

100 College Parkway, Suite 255  
Williamsville, NY 14221  
P: (716) 880-7089  
F: (716) 408-3400

[lisamurawski30@yahoo.com](mailto:lisamurawski30@yahoo.com)  
[www.lisaamurawski.com](http://www.lisaamurawski.com)

Individual, Couples, and Family Counseling for Children, Adolescents, and Adults

### **Michelle Olandese, LSW-R**

Independent Practitioner  
2813 Wehrle Drive, #7  
Williamsville, NY 14221  
T: (716) 566-0920  
F: (716) 633-1280

[michelleolandeseLCSWR@gmail.com](mailto:michelleolandeseLCSWR@gmail.com)

[Counselorsinbuffalony.com](http://Counselorsinbuffalony.com)

Individual and Group Therapy, and Consultation  
Most health insurances accepted



**Andrew Wurl, Ph.D.**

East Amherst Psychology Group

9750 Transit Road

East Amherst, NY 14051

(716) 636-1375

Individual and Couples Therapy

Health Insurances Accepted: BC/BS and Independent Health

***Niagara County***

**Monica Romeo, Ph.D., LMHC**

9701 Niagara Falls Boulevard, Suite 1F

Niagara Falls, NY 14304

(716) 402-5991

<https://therapists.psychologytoday.com/281204>

[dr.monica.romeo.lmhc@gmail.com](mailto:dr.monica.romeo.lmhc@gmail.com)